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OBJECTIVE: Graduated (3.85/4.0 GPA) with exceptional technical and communication skills looking for an opportunity in the fields of IT. Hard-working, minute attention to detail with proven organizational expertise, a dedicated team player who can be relied upon to help company to achieve its goals.

**ROFESSIONAL EXPERIENCE**

SUMMARY:

* Acted as skilled liaison between the technical team, management and the business users. Successful in conflict
* Exceptional analysis skills with an ability to transform the needs of business users and stakeholders into functional/technical requirements.
* Conducted daily stand up meetings within the time box of 15 minutes with team members and provide any assistance if needed and solve the impediments of team members.
* Played a major role in initializing the product backlog and decompose the higher priority Product backlog items according to the team members by making sprint backlog.
* Leads and facilitates critical team level agile scrum ceremonies including sprint planning, backlog grooming, sprint demos, retrospectives, daily stand-ups, etc.
* Track the team velocity, sprint, and release burn down charts and scrum-board.
* **Certified Scrum Master**
* Skilled in providing effective leadership in fast paced, dead line driven environments with outstanding oral, written, presentation and communication skills.
* Business and Functional Knowledge in the field of **Retail**, **Finance**, and **eLearning industries**
* Working knowledge of tools like **JIRA, ALM**
* Experienced working in **Agile** environment
* Exposure to **Selenium** and **QTP** Automation tool
* Experienced in **Data Validation** and Back end testing of databases to check the integrity of data. Used **SQL Queries** to retrieve data from database.
* Experienced in working with Architects, Business Analysts and other project stake holders to

estimate, plan and execute various tests on Application and coordinated UAT for sign-offs

* Very good understanding of entire **Software Development Life Cycle (SDLC)** and **Testing Life Cycle.**
* Well experienced in developing Test Plans, Test Execution, Defect Tracking, and Report Generation.
* Have an in-depth knowledge of contemporary QA/test principles, methodologies, and techniques in regards to black box testing and regression testing.
* Self-starter with Solid **analytical** and **trouble shooting skills** backed up by capability to work independently as well as a team member collaborating with other testers to resolve technical and end-user issues to achieve project quality goals
* Ability to multi-task, shift gears quickly, work independently and collaboratively, adapt easily to shifting priorities, process changes, and schedule changes
* Excellent verbal and written communications; ability to explain issues clearly and concisely and establish effective working relationships

Technical Skills:

Platforms Windows 7/8/10/XP, Mac OSX, and Linux

Mobile Platforms iOS, Android OS

Programming HTML, XML and CSS, Python, R

Database MS SQL

Test Automation Selenium, QTP

Tools HP ALM/ HP Quality Centre, Microsoft Azure, Tableau

Bug Tracking Jira and Bugzilla

Browsers MS Internet Explorer, Mozilla Firefox, Chrome, Safari

Web Testing Tools Firebug, IE Developer Toolbar

PROFESSIONAL EXPERIENCE:

**Qualitest**  Aug 2019 to Apr 2020

**Senior QA Engineer: Austin, Tx**

Client: Google

**Responsibilities:**

* Review requirements, specifications and technical design documents with business owners to provide timely and meaningful feedback
* Create detailed, comprehensive and well-structured test plans and test cases
* Estimate, prioritize, plan and coordinate testing activities
* Identify, record, document thoroughly and track bugs
* Perform thorough regression testing when bugs are resolved
* Develop and apply testing processes for new and existing products to meet client needs
* Investigate the causes of non-conforming software and train users to implement solutions
* Track quality assurance metrics, like defect densities and open defect counts
* Stay up-to-date with new testing tools and test strategies
* Conduct post-release/ post-implementation testing
* Participated in Sprint Planning and Sprint Retrospective meetings.
* Attend 3 Amigo meetings to provide estimates and to gain understanding of requirements.
* Participated in daily standup meetings.
* Used Jira for defect life cycle.

**Information Control Corporation** June 2019 to Aug 2019

**Senior QA Engineer: Columbus, OH**

Client: L Brands

Product : Warehouse Management System (Tech Update Platform)

**Responsibilities:**

* Ensure all assigned products are tested for functionality, exceptions and regression
* Testing of the entire process including reports and back-end data validation.
* Worked with development team and subject matter experts to develop a thorough understanding of the functional requirement as well as the design specification
* Participate in daily defect triage meetings and lead the same from offshore.
* Participated in test execution - system testing, Regression testing, Defect retests..
* Execution of test scripts in testing environment, in accordance with the test methodology
* Prepare, schedule and track all testing activities and report to the Quality Manager
* Prepare reports on testing during test execution phase using ALM
* Conduct and Participate in the standup calls, grooming sessions, sprint planning and retrospective meetings
* Tracked team’s velocity using Sprint Burn Down charts and help them achieve optimum velocity. Created the Definition of Done for the entire Scrum process and Acceptance Criteria for specific user stories.
* coordinating with offshore teams

**Everest Technologies** October 2018 to April 2019

**Senior QA Engineer: Columbus, OH**

Client: Abercrombie and Fitch

Product : NL DC Inventory Flexibility, Wholesale/ Franchise, DDP

**Responsibilities:**

* Ensure all assigned products are tested for functionality, exceptions and regression
* Testing of the entire process including reports and back-end data validation.
* Worked with development team and subject matter experts to develop a thorough understanding of the functional requirement as well as the design specification
* Executed Automation Scripts created using Selenium / QTP and analyzed test report for any potential defects
* Participate in daily defect triage meetings and lead the same from offshore.
* Participated in test execution - system testing, system integration testing, UAT support, Regression testing, Defect retests.
* KT of new joinees and the automation team on project and bring them to the speed of the project.
* Daily reporting of the project status to all the stake holders.
* Participate in requirements definition / review meetings and analyzed the user / business requirements and functional specification documents.
* Execution of test scripts in both the testing and production environment, in accordance with the test methodology
* Prepare, schedule and track all testing activities and report to the Quality Manager
* Prepare reports on testing during test execution phase using JIRA
* Coordinate with project leads for defect fixes and releases.
* Analyzed the business case for the project to understand the consumer requirements.
* Played a major role in product backlog grooming to attempt and decompose the higher priority Product backlog items according to the team members.
* Facilitated meetings with clients and a group of business partners to identify the needs and requirements of the new system, prioritized and organized these requirements in a systematic fashion, evaluated and compared potential solutions.
* Planned the UAT testing, test plans, test cases and worked with the Product Owner for UAT test execution.

**Perficient Inc.** Jan 2018 to September 2018

**QA Engineer: Columbus, Oh**

Client: Caterpillar-eCommerce

**Responsibilities:**

* Ensure all assigned products are tested for functionality, exceptions and regression
* Testing of the entire process including reports and back-end data validation.
* Involved in **User Acceptance Testing**, **System** and **Integration testing**.
* Involved in Integration testing between company’s **WCS** and **OMS** application
* Worked with development team and subject matter experts to develop a thorough understanding of the functional requirement as well as the design specification
* Executed Automation Scripts created using Selenium and analyzed test report for any potential defects
* Participate in requirements definition / review meetings and analyzed the user / business requirements and functional specification documents.
* Execution of test scripts in both the testing and production environment, in accordance with the test methodology
* Prepare, schedule and track all testing activities and report to the Quality Manager
* Prepare reports on testing during test execution phase using JIRA
* Coordinate with project leads and team leads for defect fixes and releases.

**Blupastel Inc.** June 2014 to Dec 2017

**QA Engineer: San Francisco, CA**

San Francisco, CA

**Responsibilities:**

* Develop Testing Plans for each assigned Product
* Ensure all assigned products are tested for functionality, exceptions and regression
* Testing of the entire process including reports and back-end data validation.
* Involved in **User Acceptance Testing, Usability testing**.
* Involved in **UI testing**, **System** and **Integration testing**.
* Worked with development team and subject matter experts to develop a thorough understanding of the functional requirement as well as the design specification
* Participate in requirements definition / review meetings and analyzed the user / business requirements and functional specification documents.
* Manage functional test plan, ensure requirements traceability in the documentation of test cases
* Execution of test scripts in both the testing and production environment, in accordance with the test methodology
* Compile and track product issues from internal and external product stakeholders, escalate unresolved issues to appropriate personnel
* Produce release documentation for all assigned products
* Prepare, schedule and track all testing activities and report to the Quality Manager
* Involved in walk-through and defect review meetings periodically.
* Prepare reports on testing during test execution phase using **JIRA**
* Coordinate with project leads and team leads for defect fixes and releases.
* Discussion with Scrum Master and team members in product backlog grooming to attempt and decompose the higher priority Product backlog items according to the team members.
* Track and communicate team velocity, sprint, and release progress with team lead and scrum master.

Educational Qualification

* **MBA/PGDM - Marketing** – IISD, India - 2014
* **BBA** – New York State University, USA - 2006
* **B.COM** – Calcutta University, India, INDIA -2002

Certification

* Certification course in Information Technology from CMC India
* Certified Scrum Master

WORK AUTHORIZTION

US Citizen